

## Coronavirus Mitigation Measures

COVID-19 is a highly contagious disease that can have severe effects on people, especially those who are vulnerable. The virus is likely to pass from person to person in communal areas and where it is not possible to maintain safe distances between persons. If a person is infected while working it can be passed on through families and other contacts. You can spread the virus even if you don't have symptoms.

The measures necessary to minimise the risk of spread of infection rely on everyone taking responsibility for their actions and behaviours. Pest Control is recognised by Public Health England as essential work for public health. As such, we are able to continue to operate at the discretion of our team and our clients.

Proton Environmental has taken the following measures to minimise the risks to employees and client health during the Covid 19 pandemic:

### Working from home

- All non operational staff are home based

### Getting to work

- We travel to site alone using our own transport
- We wash hands before and after using any form of transport.

### Site visit process:

- Prior to a site visit, clients will be sent our Covid Policy and must complete a health questionnaire to confirm there is no health risk to operatives on site
- By attending a site visit, Proton assures the client that the operative is free of Covid symptoms and has not been told to self isolate or knowingly been in contact with anyone who has had COVID-19

### On site control measures - following guidance from the Uk Government and BPCA

- Maintain 2m social distancing wherever possible, including on a client's site

- Discuss with client ahead of a visit to ask that a 2m distance is kept from those working and advise that if this is not adhered to, technicians reserve the right to leave the premises for their own safety
- Request that clients to leave all internal doors open to minimise contact with door handles
- Identify busy areas across the site where people travel to, from or through, for example, stairs and corridors, and minimising movement within these areas
- Wash hands with soap and water often – do this for at least 20 seconds
- Wash hands before and after visiting a client's site
- Use hand sanitiser gel if soap and water are not available
- Do not consume food and drink on the client's site, and take own food and drink which can be consumed outside
- Take any breaks outside
- Do not share pens with clients
- Send paperwork digitally wherever possible
- Communicate with client over the phone, even if on the same site, if possible
- If we must speak with a client face-to-face, we will do this outside or in a well ventilated room while maintaining social distancing
- Cover mouth and nose with a tissue or sleeve (not hands) if we cough or sneeze
- Put used tissues in the bin straight away and wash hands afterwards
- Try to avoid close contact with people who are unwell
- Do not touch eyes, nose or mouth if hands are not clean
- Pay particular attention to situations where we are undertaking actions where items may have passed through many hands, eg no cash handling
- Keeping the activity time involved as short as possible
- Work on our own wherever possible (or work back-to-back if this isn't possible)
- Reduce the number of people we have contact with by using 'fixed teams or partnering' (so each person works with only a few others).

In addition to the site and activity specific control measures.

- Work requiring skin-to-skin contact should not be carried out.
- When using reusable PPE, it is only used by one person, and is thoroughly cleaned after use.
- We dispose of single use PPE so that it cannot be reused.